

Title: Communities, Health and Adult Social Care Business Unit Plan Overview

Introduction -The Business Unit Plan sets out how the Cabinet Members will support the delivery of the County Council Strategic Plan outcomes. It contains the following vision statement: *‘ Residents of Buckinghamshire will be enabled to take control of their own health and wellbeing, whatever their age, in places that enable people to grow up well, achieve their goals in life and age well. We shall help communities to become strong and safe, and for people to be as independent as possible’.*

Purpose - The purpose of this briefing paper is to provide a summary of the BU Plan. It gives an overview of how the vision will be achieved, against which a couple of examples of specific activities/projects have been identified which together give a flavour of the whole. We have focused on Health and Adult Social Care but have also included those community-based activities which make a significant contribution to the delivery of outcomes in this area. We have also included some of the key risks. However, these are only a small proportion of the risks and opportunities identified in the Plan.

Risks -There are specific risks and opportunities in the BU Plan against each individual outcome. For the sake of brevity 3 key risks have been highlighted below:

- Delivery of existing and new savings targets through the current Medium Term Plan (MTP) commitments and the new additional savings targets relating to Future Shape
- Recruitment and retention issues - there is a risk that we become even more dependent on expensive agency staff to fulfil our statutory duties
- The cost of new burdens. If we are not effective in evidencing the new burdens and their impact in Buckinghamshire we may not receive sufficient resource to implement new statutory requirements. Even if we are, there is a risk that Government will not adequately resource the additional costs to Bucks.

The full public facing BU Plan can be found at:

<https://democracy.buckscc.gov.uk/documents/s56765/Agreed%20ACH%20CHASC%20Business%20Unit%20Plan.pdf>

Ref	Key Priority	Example activities to deliver priority
1	Focus on recognising and building the strengths and capabilities of individuals and communities and support the shift of specific roles and responsibilities from the Council to individuals and communities where appropriate	<ul style="list-style-type: none"> • Expand the opportunities to devolve functions to local communities and individuals to support them to find the solutions
2	Take a strong prevention based approach that starts before birth, and then focuses on prevention and early intervention across the life course to change the patterns of demand for services.	<ul style="list-style-type: none"> • Develop and implement programmes aimed at supporting healthy pregnancy and Early Years, including an effective healthy child programme 5-19 • Develop multi agency communication plans for prevention topics including smoking, alcohol, physical activity and sexual health
3	Support the increase of healthy life expectancy for all and reduce the gap in life expectancy between different groups	<ul style="list-style-type: none"> • Develop links and programmes across individual lifestyle services to improve co-ordination and signposting for individuals

	in Buckinghamshire by improving the health of those with the poorest health towards that of the best.	<p>with multiple risky lifestyles</p> <ul style="list-style-type: none"> • Develop an action plan to deliver the healthy ageing strategy
4	Work in partnership with other agencies (including community groups and voluntary and social enterprises) to create living, working and social environments that make it easy to make healthy choices and supports good health and wellbeing.	<ul style="list-style-type: none"> • Expand opportunities for employment for people with a disability through Buckinghamshire Care and the modernisation of employment related services as part of the day opportunities programme and closer partnership working with the Job Centre Plus
5	Develop a model which focuses on individuals and communities' assets rather than deficits, where there is clarity around the role and responsibilities of the Council and those of individuals and communities.	<ul style="list-style-type: none"> • Support provided for community asset transfers to local groups • Hold annual two month window for Community right to Challenge applications and manage appropriately for each application
6	Enable and empower people to take control of their own health and wellbeing by a stronger emphasis on the information, support and tools that will facilitate this	<ul style="list-style-type: none"> • Implement and evaluate a pre-diabetes service project providing structured education to people at high risk of developing diabetes • Implement a pilot for a local behaviour change hub to act as a central resource for people wanting to make lifestyle changes.
7	Involve people more in the design of the services they wish to receive and tailor approaches to different needs and wishes using customer insight	<ul style="list-style-type: none"> • Public consultations on ASC Charging Policy; Supporting People; Domiciliary Care; Refresh of local area priorities
8	Rebalance traditional models of care and support where prevention and early intervention becomes the default position in order to delay the onset of need for more intensive care and support, reduce dependency and avoid planning for people's future during a crisis	<ul style="list-style-type: none"> • Further development of Prevention Matters • Commission the new integrated falls and bone health service. • Expanding partnerships with the NHS through closer integration for older people and people with a learning disability
9	Simplify the care and support system and processes to provide the freedom and flexibility to deliver improved choice and control and individual outcomes.	<ul style="list-style-type: none"> • Support service users through innovative brokerage and technological support to know what services are available and have greater control through the use of personal budget to decide how they would like to spend their allocation.
10	Develop innovative packages of care and support which respond to the unique needs of the individual which increasingly will involve the use of assistive technologies to support good quality of life and independent living.	<ul style="list-style-type: none"> • Provision of telecare equipment, aids and adaptations through providers and occupational therapy services • Provision of Information, Advice and Guidance in line with the Care Act
11	Enable individuals and communities to feel safe and the Council will safeguard the most vulnerable.	<ul style="list-style-type: none"> • Peer review of Safeguarding • Maximise the benefits of the Business Unit through closer alignment between community safety & cohesion, trading standards & safeguarding vulnerable adults
12	Take an approach that recognises and builds on the strengths and assets of individuals and communities and builds individual and community resilience - See 1 above	

13	Develop a strong sense of community where diversity is celebrated and equality promoted	<ul style="list-style-type: none"> • Continue to support the ongoing development of a thriving and diverse community, voluntary and social enterprise sector.
14	Support increased volunteering, including developing the Council's Employer Supported Volunteering programme	<ul style="list-style-type: none"> • Support the development of volunteer programmes across the Council, including activities to recognise the contribution of volunteers • Co-ordinate and deliver the Council's Employer Supported Volunteering programme, encouraging staff to engage with local (VCS) organisations
15	Support the community leadership role of local members, working with them on key community projects to encourage life-long learning and an appreciation of the cultural and heritage legacy of Buckinghamshire - See 13 above	
16	Effectively join up and co-ordinate commissioning and leadership across care, public health, community safety, community engagement and housing to improve outcomes, quality and value for money.	<ul style="list-style-type: none"> • Explore new models of service delivery and commercial partnership to push the boundaries of the secondary prevention offer, enablement and accommodation. • To explore further opportunities to maximise the benefits of new delivery vehicles including the Local Authority Trading Company.
17	Ensure the Council is run as efficiently as possible	<ul style="list-style-type: none"> • Successful delivery of the savings & investment plan over the lifetime of this budget • Lobby to secure a sustainable settlement for the Care Act, Better Care Fund and Public Health Transfer and other New Burdens
18	Ensure that our Services and support for the most vulnerable are resilient, even in the event of an emergency.	<ul style="list-style-type: none"> • Early planning for medium and longer term to ensure we are in best place to be able to cope with the changes • Continue to cross-train Council staff as Liaison Officers / cross-service resilience officers who would support the resilience team in the event of an emergency
19	Ensure that there is a strong quality assurance and performance related culture which asks the important questions around impact and delivers a return on investment for Council Tax payers	<ul style="list-style-type: none"> • Continue to drive improved efficiency and value for money across a range of indicators